

# REGIONAL TRANSIT ISSUE PAPER

Agenda Item No.	Board Meeting Date	Open/Closed Session	Information/Action Item	Issue Date
3	11/12/12	Open	Action	11/01/12

Subject: Delegating Authority to the General Manager/CEO to Request Permission from the City of Roseville to Provide Non-Fixed Route, Curb-to-Curb Service Between Citrus Heights and the Roseville Kaiser Permanente Medical Offices

## ISSUE

Whether or not to delegate authority to the General Manager/CEO to request permission from the City of Roseville to provide a non-fixed route, curb-to-curb service between Citrus Heights and the Roseville Kaiser Permanente medical offices at 1001 Riverside Avenue.

## RECOMMENDED ACTION

Adopt Resolution No. 12-11-\_\_\_\_\_, Delegating Authority to the General Manager/CEO to Request Permission from the City of Roseville to Provide A Non-Fixed Route, Curb-to-Curb Service Between Citrus Heights and the Roseville Kaiser Permanente Medical Offices at 1001 Riverside Avenue.

## FISCAL IMPACT

None.

## DISCUSSION

On October 29, 2012, the Sacramento Regional Transit District (RT), in partnership with the City of Citrus Heights, began operation of a new general public dial-a-ride service in Citrus Heights called "City Ride." City Ride provides curb-to-curb service to any destination within the boundaries of the City of Citrus Heights, plus direct service to and from Mercy San Juan Medical Center on Coyle Avenue in Carmichael. Direct service is also planned to and from the Kaiser Permanente medical offices on Riverside Avenue in Roseville.

City Ride connects passengers to destinations throughout the City of Citrus Heights including shopping centers, restaurants, movie theaters, community centers, parks, schools and medical facilities from 7:00 a.m. to 7:00 p.m., Monday through Friday. The service is open to the general public, and regular RT Basic and Discount fares apply.

### **Service Description:**

#### Hours of Operation

City Ride operates anywhere for any purpose within the boundaries of the City of Citrus Heights from 7:00 a.m. to 7:00 p.m., Monday through Friday. There are also transfer points, where passengers can connect to RT and other transit service providers. Free transfers are not provided with City Ride service.

Approved:

Presented:

Final 11/6/12

General Manager/CEO

AGM of Planning & Transit System Development

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## Reservations

Reservations are required by calling 916-556-0258 and can be made as early as 7:00 a.m. on the prior business day. Same-day reservations are accepted but are subject to availability, as all reservations are booked on a first-come, first-serve basis. RT does not accept repeat “subscription” rides – all rides must be booked individually in advance of each trip. The reservationist attempts to find a trip time that is as close to the requested time as possible. Once the trip is scheduled, the caller is given a block of time in which the bus will arrive.

Each City Ride bus seats 12 to 14 passengers, with space for two wheelchairs, and is equipped with wheelchair lifts and securements, and bike racks.

## Holiday Service

City Ride does not operate on the following observed holidays: New Year’s Day, Martin Luther King Jr. Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day.

## **Fares:**

- Basic: \$2.50 (all passengers pay the Basic fare unless eligible for Discount fare)
- Discount: \$1.25 (senior/disabled or student – requires certain forms of identification or age verification)
- Show valid RT daily or monthly pass
- Other passes accepted by RT are also accepted for City Ride service

## **Roseville Kaiser:**

The Roseville Kaiser Permanente facility at 1001 Riverside Avenue is approximately 0.4 mile and one minute away from the Louis & Orlando Transit Center. Staff recommends accommodating City Ride passengers with a one-seat ride rather than forcing transfer to another transit system for this short distance. Departments and specialties at this Kaiser Permanente Roseville facility include adult medicine, advice nurse, allergy/immunology, laboratory, pharmacy, poison control, radiology, urgent care, and essential vision care. TransitRenewal outreach events and meetings with City of Roseville staff and elected officials support extending City Ride to this facility. Extending City Ride service to other medical facilities in Roseville is not recommended, due to the limitation that only one or two buses assigned to serve the entire city with no rider eligibility, trip purpose restrictions or premium fare. It is anticipated that the cost for the City Ride two-year pilot project will be deducted from the Citrus Heights Transit Service Enhancement Credit that has accumulated over recent years, based on provisions in the Citrus Heights Service Agreement. RT is in the process of finalizing a written agreement with the City of Citrus Heights allowing the deduction from the Transit Service Enhancement Credit.

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Staff recommends that the RT Board of Directors delegate authority to the General Manager/CEO to request permission from the City of Roseville to operate City Ride dial-a-ride service to and from the Roseville Kaiser Medical Offices at 1001 Riverside Avenue.

RESOLUTION NO. 12-11-\_\_\_\_\_

Adopted by the Board of Directors of the Sacramento Regional Transit District on this date:

November 12, 2012

**DELEGATING AUTHORITY TO THE GENERAL MANAGER/CEO TO REQUEST PERMISSION FROM THE CITY OF ROSEVILLE TO PROVIDE A NON-FIXED ROUTE, CURB TO CURB SERVICE BETWEEN CITRUS HEIGHTS AND THE ROSEVILLE KAISER PERMANENTE MEDICAL OFFICES AT 1001 RIVERSIDE AVENUE**

WHEREAS, under Article 11, Section 9 of the California Constitution, the Sacramento Regional Transit District (RT) may not operate transit service outside its boundaries and inside the territory of another jurisdiction that also provides transit service, unless that jurisdiction consents to allow RT to provide such services.

WHEREAS, RT desires to offer curb-to-curb, non-fixed route service to the Roseville Kaiser facilities at 1001 Riverside Avenue as part of its pilot City Ride Service.

BE IT HEREBY RESOLVED BY THE BOARD OF DIRECTORS OF THE SACRAMENTO REGIONAL TRANSIT DISTRICT AS FOLLOWS:

THAT, authority is delegated to the General Manager/CEO to request permission for the Sacramento Regional Transit District (RT) to operate a non-fixed route, curb-to-curb service to and from the Roseville Kaiser Permanente medical offices located at 1001 Riverside Avenue, Roseville, CA 95678.

THAT, the General Manager/CEO is authorized to execute any agreement necessary to confirm that RT has permission to operate the service.

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BONNIE PANNELL, Chair

A T T E S T:

MICHAEL R. WILEY, Secretary

By: \_\_\_\_\_  
Cindy Brooks, Assistant Secretary